

## Architectural Flush Wood Doors – Limited Lifetime Warranty

Parvener warranties its #1 edge architectural flush wood doors for the life of the original installation against defects due to workmanship or materials that render them unserviceable and unable to provide satisfactory performance under normal recommended use conditions. Parvener's liability is expressly limited at Parvener's option to: repair or replacement of non-conforming goods or refund of purchase price after doors are returned freight prepaid to our factory. This warranty is subject to the conditions and limitations set forth below. **Doors installed in exterior locations are specifically excluded from this warranty.**

### Conditions:

Parvener will at its option, repair, replace or refund the purchase price of any door which fails to comply with this warranty within the warranty period. In the event that defects occur only after installation, Parvener will pay a reasonable amount to remove and re-hang the door. **However, an estimate of this cost must be submitted to and approved by Parvener before work is begun.**

PARVENEER WILL NOT PAY FOR REMOVAL AND REHANGING IF THE DEFECT WAS APPARENT PRIOR TO INSTALLATION.

Since Parvener cannot control how its product is handled after shipment, the purchaser must inspect the doors prior to installation and within 15 days of delivery and notify Parvener in writing (along with photographic evidence) of any claim prior to installation.

Parvener doors are excluded from warranty unless stored and handled in accordance with the following provisions:

- Store all doors flat, well supported off the floor in a dry ventilated building, with a relative humidity of not less than 25% or more than 60%.
- Do not subject doors to extreme heat.
- The top door of the stack must be covered completely with a cover sheet.
- Unfinished doors must be sealed top and bottom immediately upon site arrival. Final hand sanding is required prior to finish being applied.

### Limitations:

1. All doors must be designed to meet AWI /AWMAC Quality standards. Workmanship and tolerances shall be measured according to the standard in force at the time of manufacturing.
2. This warranty becomes effective only after full payment of the original invoice.
3. Parvener shall not be liable for consequential, indirect or incidental damages or for any amount in excess of the manufacturers' price for the shipment involved, whether the claim is for both breach of warranty or negligence.
4. Parvener will, at its option, either repair, replace at no charge or refund price received for any door found not to comply with this warranty. No other warranty is expressed or implied.



## True Veneered Stile & Rail Wood Doors – Limited Warranty

Parvener warrants its veneered, engineered core stile & rail wood doors for a period of two years against defects due to workmanship or materials that render them unserviceable and unable to provide satisfactory performance under normal recommended use conditions. Parvener's liability is expressly limited at Parvener's option to: repair or replacement of non-conforming goods or refund of purchase price after doors are returned freight prepaid to our factory. This warranty is subject to the conditions and limitations set forth below. **Doors installed in exterior locations are specifically excluded from this warranty.**

### Conditions:

Parvener will at its option, repair, replace or refund the purchase price of any door which fails to comply with this warranty within the warranty period. In the event that defects occur only after installation, Parvener will pay a reasonable amount to remove and re-hang the door. **However, an estimate of this cost must be submitted to and approved by Parvener before work is begun.**

PARVENER WILL NOT PAY FOR REMOVAL AND REHANGING IF THE DEFECT WAS APPARENT PRIOR TO INSTALLATION.

Since Parvener cannot control how its product is handled after shipment, the purchaser must inspect the doors prior to installation and within 15 days of delivery and notify Parvener in writing (along with photographic evidence) of any claim prior to installation.

Parvener doors are excluded from warranty unless stored and handled in accordance with the following provisions:

- Store all doors flat, well supported off the floor in a dry ventilated building, with a relative humidity of not less than 25% or more than 60%.
- Do not subject doors to extreme heat.
- The top door of the stack must be covered completely with a cover sheet.
- Unfinished doors must be sealed top and bottom immediately upon site arrival. Final hand sanding is required prior to finish being applied.

### Limitations:

5. All doors must be designed to meet AWI /AWMAC Quality standards. Workmanship and tolerances shall be measured according to the standard in force at the time of manufacturing.
6. This warranty becomes effective only after full payment of the original invoice.
7. Parvener shall not be liable for consequential, indirect or incidental damages or for any amount in excess of the manufacturers' price for the shipment involved, whether the claim is for both breach of warranty or negligence.
8. Parvener will, at its option, either repair, replace at no charge or refund price received for any door found not to comply with this warranty. No other warranty is expressed or implied.



## **Storage & Handling Instructions for Parveneer Flush and Stile & Rail Doors**

1. Immediately after delivery, store doors at least 4" off a level surface in a clean, dry, well ventilated enclosed building having an operational HVAC system. Protect against sunlight, extremes of heat and cold, and changes in relative humidity. Relative humidity must be kept within the range of 25% - 60%. Door pallets must be well supported and level.
2. To qualify for warranty protection, inspect all doors within 10 days of receipt and report any and all deficiencies immediately to Parveneer.
3. Cover stack of doors to allow air circulation but to exclude light.
4. If doors have not been factory finished they must be completely sealed (including edges) within 5 days, using at least two coats of good quality paint, varnish or lacquer.
5. Handle doors using clean gloves, taking care not to drag one door across another or any other surface.
6. Before installation allow doors to acclimatize for at least 72 hours to finished building conditions.
7. Take care not to impair the strength or utility of doors when fitting to the opening, installing hardware, louvers, plant-ons or any other detailing.
8. Any machining of fire rated doors must be done by a licensed fabricator. Failure to comply with this regulation will void the label.
9. Doors pre-finished at the factory must be checked against the approved finish sample prior to installation. Installation of pre-finished doors constitutes acceptance of the product.
10. Use two hinges for doors up to 124 mm (60") in height, three hinges for doors up to 2286 mm (90") in height and one additional hinge for every 762 mm (30") of height or portion thereof. Pilot holes must be drilled for all hinge screws, and full thread screws are recommended.
11. If non-rated doors must be fitted for width, trim equally from both sides. Fire rated doors cannot be trimmed for size except by a licensed fabricator.

The above recommendations form part of the Parveneer warranty, and must be followed to keep warranty in force.